ORDER:

In order to ensure effective and timebound disposal of public grievance cases pertaining to the Forest Department, a **public grievance cell** has been constituted in the FHQ with the following Officers/Official:

1. Shri Harshakumar C, Dy. CF (HQ) - Nodal Officer
2. Smt. Paushali Roy, ACF (G) - Member
3. Smt. Anirban Paul, LDC - Nodal Staff

The cell would regularly monitor the public grievance web portal on day to day basis. In case of receipt of any grievance, it would be immediately examined and re-directed online to the concerned Sub-ordinate Offices under the Department for direct disposal, if necessary and/or forwarded to the Officer of the concerned Section in the FHQ for furnishing status/reply within a definite timeline to the Nodal Officer for updating the portal.

Principal Chief Conservator of Forests & HoFF
Tripura, Agartala

Copy for information and necessary action to:

1. The CEO & PD, IGDC Project, Tripura
2. The Managing Director, TFDPC Ltd, Abhoynagar
3. The CEO & PD, Tripura JIACA Project, Tripura
4. The Addl. PCCF (P&D)/NO (FCA)/ APR/ RT & IT, FHQ
5. The CCF(P)/ (WP&S),FHQ
6. The Dy. CF(IT)/P&D/EAP/HQ, FHQ
7. The Director, CLNP, FHQ
8. The Dy. CF (Working Plan-I & II), Gandhigram
9. The Dy. CF, Research/Training Division, Gandhigram
10. The Dy. CF, FP & FCA, FHQ
11. Nodal Officer, PG Cell (Dy. CF, HQ)
12. The ACF Vig/RTI, FHQ
13. District Forest Officer, West Tripura/ Sepahijala/ Gumti/ South Tripura/ Khowai/ Dhalai/ Unokoti/ North Tripura District
14. Sub-Divisional Forest Officer, Kanchanpur/ Dharmanagar/ Kumarghat/ Kailasahar/ Manu/ Ambasha/ Teliamura/ Khawni/ Mandwi/ Sadar/ Bishalgarh/ Sonamura/ Bagafa/ Sabroom/ Udaipur/ Amarpur/ Karbok Sub-Division
15. Wildlife Warden, Sepahijala/ Trishna/ Gumti/ Rowa WLS
16. Zoo Director, Sepahijala Zoological Park
17. The DFO (DD), FHQ
18. The ACF (G)(member, PG Cell) / (IT), FHQ
19. The JPD & DDO, PMA, IGDC
20. All Section In-charges, FHQ
21. Shri Anirban Paul, LDC, Nodal Staff, PG Cell
22. Notice Board of this Office.

Copy also for information to:

The Joint Secretary, GA (AR Dept), State Nodal Officer, PG Portal, Secretariat. This has a reference to his letter No. F. 3 (16)/ AS/ GA (AR)/ 2014/ 656-659 dated 27-03-2018 of the GA (AR) Dept

Principal Chief Conservator of Forests & HoFF
Tripura, Agartala